



POL-100

Quality Policy_v20March2026

At Danter, quality is not just a standard—it is a commitment embedded in every aspect of our operations. As a leading Australian supplier of high-performance concrete and construction consumables, we are dedicated to delivering durable, innovative, and cost-effective solutions to trade professionals and infrastructure partners nationwide.

We operate through two integrated business units:

- Danter Wholesale, supplying over 1,000 globally sourced products via distribution centres in Adelaide, Brisbane, Melbourne, Perth, and Sydney.
- YCR Trade Centre, servicing commercial concreters and builders within a 300 km radius of Warrnambool, Victoria.

Our Quality Management System (QMS) is structured around nine Functional Areas of Business (FAB), with clear responsibilities for designing, implementing, maintaining, and improving quality processes. All quality documentation and activities are traceable to their respective FABs, enabling clarity, accountability, and continuous improvement.

Danter is committed to:

- **Exceeding customer expectations** by delivering products with high-quality physical attributes, on time and in full, at competitive cost.
- **Providing value beyond the product**, including tailored quality assurance documentation to meet client-specific needs and compliance requirements.
- **Offering innovative, best-practice solutions**, sourced globally to deliver superior functional outcomes for Australia's infrastructure and construction sectors.
- **Complying with all applicable international and Australian standards, statutory and regulatory obligations**, including OH&S and environmental standards.
- **Continually improving our QMS**, processes, and performance through structured review, feedback, and innovation.
- **Empowering our people to** contribute to quality outcomes through clear roles, training, and accountability.

This policy is reviewed annually and communicated across all levels of the organisation to ensure alignment with Danter's strategic objectives and operational realities.